Innovative Channel Distribution

URL:
http://safetyinspections.utah.gov

Agencies Involved
Utah Highway Patrol (a division of the
Utah Department of Public Safety),
Utah Interactive, LLC

Utah Highway Patrol Safety Inspections (UHPSI)

Target Customers
Automobile Dealers, Service Stations, and Safety Inspection Stations
throughout the state.

Application Description
Service overview
   • The UHPSI provides a single application tied into the backend systems of
     the UHP Safety Inspection program for conducting all safety inspections
     in the state of Utah.

Benefits to users
   • Simple, web-based application
   • Eliminates the need to carry and manage Safety Inspection Certificate
     inventory
   • Real time updates and announcements

Benefits to the State
   • Real time data capture for all safety inspections
   • Simple, real-time management of station and technician authorizations
   • Real-time data available to UHP for accident investigations and reports
   • Ability to audit the safety inspection program
   • Ability to quantify the benefits of the Safety Inspection program

Application Metrics
Transaction numbers
   • Approximately 1,800 individual stations
   • Approximately 1.7 Million light truck and passenger vehicle inspections
     yearly

Adoption rates
   • UHP Mandates that all stations adopt and use the system
   • Some minor exceptions granted for low-volume or remote stations

System Status
Phase I   Application is in approximately 750 stations
Phase II Upgrade is currently in development as a web-based application
Phase II System is anticipated to launch statewide on July 1, 2006